

From: Nyla Arslanian <nyla@discoverhollywood.com>
Sent time: 06/12/2020 03:12:35 PM
To: Mindy Nguyen <Mindy.Nguyen@lacity.org>
Subject: RE: Attempted document delivery

Thanks for checking, Mindy. No need to resent. I'd accessed the DEIR on line and sent my comments. City should not pay FedEx as they did not make the delivery. There was only one attempt at a time we are not open; no second attempt and their online tracking did not provide accurate information. Not good service.

Nyla

From: Mindy Nguyen <Mindy.Nguyen@lacity.org>
Sent: Friday, June 12, 2020 8:52 AM
To: Nyla Arslanian <nyla@discoverhollywood.com>
Subject: Re: Attempted document delivery

Hi Nyla,

We checked our records and a copy of the Notice of Completion and Availability for the Hollywood Center Project Draft EIR was mailed to you via FedEx, and returned to our office. However, I had also emailed a PDF attachment to you on April 16, 2020; and a copy can be found on the landing page for the Draft EIR here:

https://planning.lacity.org/eir/HollywoodCenter/deir/Draft%20EIR%20Sections/00%20DEIR%20NOCA_Hollywood.pdf

Please let me know if you would still like for us to resend.

Thank you!

On Thu, Jun 11, 2020 at 5:54 PM Nyla Arslanian <nyla@discoverhollywood.com> wrote:

Hi Mindy,

A mystery was solved today regarding an attempted delivery by FedEx earlier this week. An attempt was made prior to our office opening and I was unable to schedule a redelivery through online tracking. Instead we were notified to pick it up at Walgreen's but that didn't work. I was finally able to speak to someone today and was notified that the package was returned to Major Projects City of LA Planning. I attempted to call but there was no answer. Looking through staff list I saw your name as the only person I "knew".

Would you kindly advise whoever sends out documents that this occurred and it was a FedEx error. Not knowing what the documents were, I ask that they be resent.

Thanks for your assistance.

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